



U.S. Department  
of Veterans Affairs



I CAN THINK OF NO HIGHER RESPONSIBILITY  
THAN ENSURING THAT THE MEN AND WOMEN  
WHO HAVE SERVED OUR NATION IN UNIFORM  
ARE TREATED WITH THE CARE AND RESPECT  
THAT THEY HAVE EARNED.

ERIC K. SHINSEKI, SECRETARY OF VETERANS AFFAIRS



# 2011 Performance and Accountability Report

*Honoring All Who Have Served*

## Purpose of This Report

The Department of Veterans Affairs (VA) 2011 Performance and Accountability Report (PAR) describes VA's accomplishments and progress during 2011 toward fulfilling its mission. The report is designed to enable Department management, our stakeholders, and our employees to assess VA's program and financial performance as compared to its goals and use this information to make necessary improvements.

## Statutory Requirements

The PAR satisfies the reporting requirements of the following legislation:

- Accountability of Tax Dollars Act of 2002
- Chief Financial Officers Act of 1990
- Chief Human Capital Officers Act of 2002
- Federal Financial Management Improvement Act of 1996
- Federal Managers Financial Integrity Act of 1982
- Government Management Reform Act of 1994
- Government Performance and Results Act of 1993
- GPRA Modernization Act of 2010
- Improper Payments Elimination and Recovery Act of 2010
- Reports Consolidation Act of 2000



U.S. Department  
of Veterans Affairs





## U.S. Department of Veterans Affairs

Office of Management  
810 Vermont Avenue, NW  
Washington, DC 20420  
[www.va.gov/budget/report](http://www.va.gov/budget/report)



Department of Veterans Affairs

*2011 Performance and Accountability Report*